

## Chart your own course!

That's what SHIIP is all about: helping more than 830,000 Indiana Medicare beneficiaries make their own informed decisions about health insurance, by answering their health insurance questions.

# Why our SHIIP doesn't have any sales

SHIIP stands for **S**enior **H**ealth **I**nsurance Information **P**rogram. The *key word* is "information." We don't sell anything. Instead, we give qualified, objective and **FREE** assistance to senior citizens and other Medicare beneficiaries, who have concerns with, or questions about their health insurance. It's exactly the sort of information you need to keep your coverage SHIIP-shape!

### Looking for a speaker?

SHIIP has **FREE** speakers available for your group or community program. They can talk to large or small groups, on many senior health care insurance topics. **Call 1 (800) 452-4800** to arrange for a speaker.

The statewide network of SHIIP sites is growing everyday!

Call 1 (800) 452-4800 to find the location nearest you.

Internet Site: www.IN.gov/idoi/shiip

SHIIP is funded through the State of Indiana and a grant from the Centers for Medicare & Medicaid Services.

# Feeling Lost in a Sea of Health Insurance?



SENIOR HEALTH INSURANCE INFORMATION PROGRAM

A FREE counseling service from the Indiana State Department of Insurance 1 (800) 452-4800

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Who says "What you don't know, cant' hurt you?!" Most of us find the subject of insurance complicated and confusing. This is especially true of seniors trying to keep up with all of the changes in Medicare.

SHIIP can help answer your questions and show you how to find out everything you need to know to make your own informed decisions and chart your own course.

## Who are your SHIIP-mates?

A crew of volunteer counselors who have completed an intensive 24-hour training course and are certified by the Indiana State Department of Insurance. Regular training updates keep them current with the most recent changes in Medicare and other health care insurance options.

SHIIP counselors are committed volunteers who offer you **FREE** and objective assistance, in complete confidence. They are not affiliated with any insurance agent or company, and will not sell or solicit for insurance. So, your name will never be passed along for commercial purposes.

## What can they do for you?

#### Your SHIIP counselors can:

- Answer questions about Medicare, Medicare Supplement Insurance, Medicare Managed Care Plans, Medicaid, long term care insurance and the Indiana Long Term Care Program.
- Provide you with educational materials, a long term care insurance self-assessment guide, and current listings of insurance companies approved to sell various policies in Indiana.
- Help you understand and organize your medicare records.
- Educate you on how Medicare claims are filed and how you can appeal medicare decisions.
- Teach you to assess your needs so you can make informed decisions about your health insurance policies.
- Inform you of your rights as a Medicare beneficiary or health insurance policyholder.

- Show you how to evaluate the various Medicare supplement and long term care insurance policies currently available.
- Refer you to appropriate agencies that can help you with other needs.

#### Don't miss the boat!

Get the information you need to chart your own course. Call this toll-free number or, for one-to-one counseling, visit the SHIIP Site nearest you.

1 (800) 452-4800 or 1 (317) 233-3475



SENIOR HEALTH INSURANCE INFORMATION PROGRAM

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